

## ACCREDITATION

*ensuring high quality Institutions/Organizations*

Accreditation ensures an institution's/organization's capacity or readiness to offer TVET qualifications as advertised by them.

## MODERATION

Moderation is a critical component of the quality framework. Moderation ensures that assessors are consistently assessing candidates against the standards as set out in each unit. The assessor's function is to measure candidates' skills, knowledge and understanding against the standards.

## EXTERNAL VERIFICATION

The verification process is critical to ensuring that assessment activities are continuously monitored, assuring consistency and accuracy in the assessment outcomes. The process is guided by the awarding or certifying body and occurs within Training and Assessment Centres among the programmes or across centres offering similar programmes.

The verification processes must therefore be conducted to support the training, assessment and certification processes by:

- Reviewing the assessment and assessment practices of institutions/organizations;
- Supporting and monitoring assessor performance and providing the opportunity for the development of the assessors;
- Reviewing the outcomes of Continuous Assessments against the requirements of the National Competency Standards and communicating the findings to the NCTVET to support certification.



## MISSION STATEMENT

To promote quality outcomes in training, and provide assessment and certification for TVET in response to labour market requirements and national development.

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The National Council on Technical  
and Vocational Education and Training

**MAINTAINING QUALITY IN THE TVET SYSTEM**

QUALITY ASSURANCE

## NCTVET

The NCTVET plays a critical role in the development of standards, the monitoring of the quality framework and the issuance of qualifications.

## NCTVET's QUALITY POLICY

The NCTVET is committed to continuously improving our systems and processes to deliver quality products and services to the satisfaction of our customers.

## RESPONSIBILITY FOR QUALITY

Both NCTVET and the Accredited Training Organizations (ATOs) are responsible for ensuring the maintenance of quality.

The NCTVET conducts periodic Quality Audits to ensure that the ATOs are compliant with the Accreditation Standards. ATOs are required to maintain their quality systems by conducting periodic internal reviews.

## QUALITY ASSURANCE STRATEGIES

In order to ensure quality within the TVET system, the following strategies are employed:

- Development of industry approved Competency Standards
- Implementation of the Standard of Accreditation
- Audit of training organizations and accreditation of programmes
- Certification and registration of assessors
- Development of approved assessment and recording instruments
- Audit of institutions towards Centre Approval status



QUALITY ASSURANCE

The NCTVET has implemented a mechanism to ensure consistent and high quality assessments. The system involves:

- Validation of Competency Standards and Qualifications with industry
- Accreditation of TVET programmes
- Moderation of assessment activities across Accredited Training Organizations (ATOs)
- External verification of assessments across training organizations facilitating NVQ-J & CVQ certification

## VALIDATION OF QUALIFICATIONS

To determine a quality training framework, the NCTVET ensures that the qualifications are well designed, and must:

- Meet the needs of users
- Be based on global standards which are developed in consultation with qualified, competent and experienced members of industry
- Provide flexible options to clients for training and certification in skill areas